

Application Development: Robotic Process Automation
Optimize and Accelerate Your Business

With its ability to perform routine intersystem tasks quickly and accurately, Application Development: Robotic Process Automation from Fiserv can help your organization deliver seamless consumer experiences, gain bottom-line efficiencies, improve profitability and streamline regulatory compliance.



Reducing friction for consumers and employees increases satisfaction and engagement. Robotic Process Automation empowers your employees by eliminating tedious manual tasks and allowing them to focus on higher-value activities. By enabling automation to streamline and enhance human processes, your employees can enjoy greater job satisfaction while providing the on-demand services and information consumers expect.

Realize the Benefits of Robotic Process Automation (RPA)

Robotic Process Automation from Fiserv works with your existing system infrastructure and can be implemented in a phased approach for improved bottom-line productivity. The key to success is our framework with clearly identified key performance indicators (KPIs), including a plan for ongoing process optimization.

Experience is Everything – How Robotic Process Automation Can Help

Fiserv incorporates machine learning and AI to enhance the results of Robotic Process Automation. We create a detailed roadmap for implementation to ensure you achieve your desired outcomes.

Our services include:

- **Assessment** – Identify processes best suited for Robotic Process Automation; develop a framework to drive business value
- **Development Services** including process preparation to ready processes for automation, tailor pre-built robots or develop robots to automate specific business processes
- **RPA Software** – Blue Prism provided by Fiserv or bring the RPA software of your choice
- **Operations Management** – Ensure that digital workers, processes and systems remain at peak performance



Jump Start Your Journey

Fiserv has identified more than 200 common business processes that can be improved through Robotic Process Automation. You can accelerate your time to market by selecting from our repository of use cases and prebuilt BOTS across various functions.

Fiserv for Robotic Process Automation

You have choices when it comes to selecting a development partner.

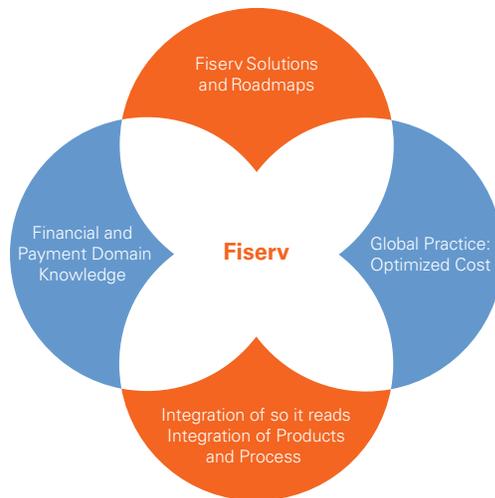
Why choose Fiserv?

- Easier, more streamlined implementations with hundreds of critical processes ready for automation
- Accelerated time to value with prebuilt BOTs
- Intelligent automation that combines AI and machine learning
- Fiserv technology and financial services and payment domain expertise
- Flexible, end-to-end engagement models – from assessment, software and implementation to ongoing management of your digital workforce

Sample Use Cases

Customer Empowerment	Account and Loan Origination	Loan Payoff	Travel Notifications
Top Line Growth	Cross-Sell Through Conversation Chat BOT/AI	Marketing Campaigns	ML-Based Analytics
Bottom Line Efficiency	Loan Underwriting	Account Maintenance Change Name/Address	Delinquency Management
Compliance, Risk and Regulatory Needs	Suspicious Activity Reporting	KYC Compliance	Debit Card Fraud

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today. Visit fiserv.com to learn more.



Fiserv offers a unique combination of technology expertise, financial services and payment solution domain knowledge and global consulting services to deliver cost-effective, high-value solutions including Robotic Process Automation.

Key Benefits

- Business processes that are always on, 24/7
- Global delivery and support by Fiserv
- Reduced support requirements and errors
- Improved service and improved accuracy
- Faster delivery of services through increased processing speed
- Reduced operating costs through automation
- Increased employee satisfaction and retention

Connect With Us

For more information about Application Development: Robotic Process Automation call 800-872-7882, email getsolutions@fiserv.com or visit fiserv.com.

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